**Final Questionnaire**

**3/30/2016**

Total n=1,000 U.S. adults age 18+

n=250 landline RDD

n=750 cell phone RDD

Field Dates: March 30-May 3, 2016 (tentative)

Job#: 36502

START TIMING MODULE

**LANDLINE INTRO:**

Hello, I am \_\_\_\_\_ calling on behalf of the Pew Research Center. We are conducting a telephone opinion survey about some important issues facing this country today. I’d like to ask a few questions of the YOUNGEST **[RANDOMIZE**: MALE / FEMALE**]**, 18 years of age or older, who is now at home. **[IF NO MALE/FEMALE, ASK:** May I please speak with the YOUNGEST (FEMALE/MALE), 18 years of age or older, who is now at home?**]**

**GO TO MAIN INTERVIEW**

**CELL PHONE INTRO:**

Hello, I am \_\_\_\_\_ calling on behalf of the Pew Research Center. We are conducting a telephone opinion survey about some important issues facing this country today. I know I am calling you on a cell phone. If you would like to be reimbursed for your cell phone minutes, we will pay all eligible respondents $5 for participating in this survey. This is NOT a sales call.

**[IF R SAYS DRIVING/UNABLE TO TAKE CALL:** Thank you. We will try you another time...**]**

**VOICEMAIL MESSAGE [LEAVE ONLY ONCE -- THE FIRST TIME A CALL GOES TO VOICEMAIL:]** I am calling on behalf of the Pew Research Center. We are conducting a national survey of cell phone users. This is NOT a sales call. We will try to reach you again.

CELL PHONE SCREENING INTERVIEW:

S1 Are you under 18 years old, OR are you 18 or older?

1 Under 18

2 18 or older

9 Don’t know/Refused

**IF S1=2, CONTINUE WITH MAIN INTERVIEW**

**IF S1=1, THANK AND TERMINATE – RECORD AS AGE INELIGIBLE:** This survey is limited to adults age 18 and over. I won’t take any more of your time...

**IF S1=9, THANK AND TERMINATE – RECORD AS SCREENING REFUSAL:** This survey is limited to adults age 18 and over. I won’t take any more of your time...

**READ TO ALL CELL PHONE RESPONDENTS**

**INTRODUCTION TO MAIN INTERVIEW:** If you are now driving a car or doing any activity requiring your full attention, I need to call you back later. The first question is...

**INTERVIEWER: If R says it is not a good time, try to arrange a time to call back. Offer the toll-free call-in number they can use to complete the survey before ending the conversation.**

**[PROGRAMMER NOTE: PLEASE INCLUDE THE INTRODUCTION RANDOMIZATION VARIABLES IN THE ALL CONTACTS FILES. WE WOULD LIKE TO BE ABLE TO RUN RESPONSE RATES SEPARATELY FOR EACH VERSION OF THE INTRODUCTION FOR THE LANDLINE AND CELL FRAMES SEPARATELY. PLEASE RANDOMIZE INTRO LANGUAGE WITH ONE TREATMENT PER PHONE NUMBER NOT PER CALL.]**

END TIMING MODULE

START TIMING MODULE

ASK ALL:

Q1 Generally speaking, would you say that most people can be trusted or that you can’t be too careful in dealing with people?

1 Most people can be trusted

2 You can’t be too careful

3 **(VOL.)** It depends

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

**[READ TO ALL:]** On a different subject...

ASK ALL:

EMINUSE Do you use the internet or email, at least occasionally? {PIAL Trend}

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

INTMOB Do you access the internet on a cell phone, tablet or other mobile handheld device, at least occasionally? {PIAL Trend}

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

INTFREQ About how often do you use the internet? **[READ]** {Libraries 2016}

1 Almost constantly

2 Several times a day

3 About once a day

4 Several times a week, OR

5 Less often?

8 **(VOL.)** Don’t know

9 **(VOL.)** Refused

ASK IF LANDLINE SAMPLE (SAMPLE=1):

DEVICE1a Next, do you have a cell phone, or not? {PIAL Trend}

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK IF HAVE CELL PHONE (DEVICE1a=1 or SAMPLE=2):

SMART1 Some cell phones are called “smartphones” because of certain features they have. Is your cell phone a smartphone such as an iPhone, Android, Blackberry or Windows phone, or are you not sure? {PIAL Trend}

1 Yes, smartphone

2 No, not a smartphone

8 Not sure/Don't know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

SNSINT2 Do you ever use a social media site or app like Facebook, Twitter or LinkedIn?{modified Educational Ecosystem 2015}

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

END TIMING MODULE

START TIMING MODULE

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

ACCT1 Do you have **[INSERT ITEMS; RANDOMIZE; 'ANY OTHER ONLINE ACCOUNT' ALWAYS LAST]**, or not?

a. Any ONLINE accounts with your bank or financial services provider

b. Any ONLINE accounts with your health care provider

c. Any ONLINE accounts with a household utility provider, such as your gas, water, or electric company

d. Any other online account that involves bill payments or transactions

CATEGORIES

1 Yes

2 No

3 **(VOL.)** Does not apply/Don’t have this account at all

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

ACCT2 Have you ever chosen to NOT use or NOT create an account with an online service because you were worried about how your personal information would be handled?

1 Yes, have done this

2 No, have not done this

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

ACCT3 Thinking about some of the companies and organizations that you interact with, how confident are you that they will keep your personal records safe from hackers or unauthorized users? **[FOR FIRST TWO RANDOMIZED ITEMS:** Thinking about **[INSERT ITEMS; RANDOMIZE; ALWAYS ASK ITEMS a AND b TOGETHER AND IN ORDER]**, how confident are you that these records will be safe from hackers and unauthorized users?

How about...**[INSERT NEXT ITEM]**? **[READ FOR FIRST ITEM THEN AS NECESSARY:** Would you say you are very confident, somewhat confident, not too confident, or not at all confident that these records will be safe from hackers and unauthorized users?**]**

ASK ITEM a AND b IF CELL PHONE USER (DEVICE1a=1 or SAMPLE=2):

a. The telephone company that provides your cell phone service

b. The company that manufactured your cell phone

ASK ITEM c IF INTERNET USER (EMINUSE=1 OR INTMOB=1):

c. Your email provider

ASK ITEM d IF SOCIAL MEDIA USER (SNSINT2=1)

d. The social media sites you use

e. The federal government

f. Your credit card company

g. The companies or retailers you do business with

CATEGORIES

1 Very confident

2 Somewhat confident

3 Not too confident

4 Not at all confident

5 **(VOL.)** Does not apply

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

END TIMING MODULE

General attitudes/behaviors and online accounts

START TIMING MODULE

ASK ALL:

SECUR1 In general, how secure do you feel your personal information is compared with five years ago? Do you think it is **[READ] [RANDOMIZE 1-2]**

1 More secure

2 Less secure

3 Or about as secure as it was five years ago?

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

SECUR2 (To the best of your knowledge...) Have you ever...**[INSERT ITEMS; RANDOMIZE; ASK ITEMS a AND b TOGETHER IN ORDER]**?

a. Received a notice that your social security number had been compromised

b. Received a notice that other sensitive personal information, such as your account number, had been compromised

c. Noticed fraudulent charges on your debit or credit card

ASK ITEM d IF INTERNET USER (EMINUSE=1 OR INTMOB=1):

d. Had someone take over your email account without your permission

ASK ITEM e IF SOCIAL MEDIA USER (SNSINT2=1):

e. Had someone take over your social media account without your permission

f. Had someone attempt to open a line of credit or apply for a loan using your name

g. Had someone attempt to receive a tax refund using your name

CATEGORIES

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

END TIMING MODULE

Passwords and cyber habits

START TIMING MODULE

**[READ TO ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):]** On a different subject...

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

HABITS1 Thinking about your online activities, do you ever keep track of your passwords by...**[INSERT ITEMS; RANDOMIZE; ASK ITEMS c AND d TOGETHER IN ORDER; ‘SOME OTHER WAY’ ALWAYS LAST]**?

How about by...**[INSERT NEXT ITEM]**? **[READ AS NECESSARY:** Do you ever keep track of your passwords in this way?**]**

a. Memorizing them in your head

b. Writing them down on a piece of paper

c. Using a password management program such as Dashlane, Lastpass, or Apple Keychain

d. Saving them in a note or document on your computer or mobile device

e. Saving them in your internet browser

f. Some other way that I haven’t already mentioned **(SPECIFY)**

CATEGORIES

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK IF ANSWERED YES TO MORE THAN ONE ITEM IN HABITS1 LIST:

HABITS2 Thinking about the different ways you keep track of your online passwords, which one do you use the MOST? Is it **[READ; ONLY INCLUDE “YES” RESPONSES FROM HABITS1; LIST RESPONSES IN SAME ORDER AS HABITS1]**?

1 Memorizing them in your head

2 Writing them down on a piece of paper

3 Using a password management program such as Dashlane, Lastpass, or Apple Keychain

4 Saving them in a note or document on your computer or mobile device

5 Saving them in your internet browser

6 Some other way

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

HABITS3 Thinking about all of the passwords you use to access your various online accounts, would you say that **[RANDOMIZE:** (most of your passwords are the same or very similar to each other) or that (most of your passwords are very different from each other)**]**?

1 Most passwords are the same or very similar

2 Most passwords are very different

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

**[RANDOMIZE HABITS4A THRU HABITS4C]**

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

HABITS4A Do you ever have a hard time keeping track of your passwords, or is this not something that happens to you?

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

HABITS4B Do you ever worry about how secure your passwords are, or is this not something you worry about?

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

HABITS4C Do you ever use passwords that are less secure than you’d like because complicated passwords are too hard to remember, or is this not something you do?

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

HABITS5 Have you ever shared a password to one of your online accounts with a friend or family member?

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

HABITS6 Do you use two-factor or two-step authentication for any of your online accounts? **[IF RESPONDENT ASKS FOR DEFINITION OF “TWO FACTOR”:** Two-factor authentication is a feature where you are sent a one-time code via email, text message, or some other method that you would enter after first entering your username and password, and only works for a single login and for a limited amount of time.**]**

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK IF SOCIAL MEDIA USER (SNSINT2=1):

HABITS7 Have you ever used your social media account information to log into another website, or have you never done this?

1 Yes, have done this

2 No, have never done this

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

END TIMING MODULE

START TIMING MODULE

**[READ TO SMARTPHONE OWNER (SMART1=1):]** Now thinking specifically about your smartphone...

ASK IF SMARTPHONE OWNER (SMART1=1):

HABITS8 Do you have to use a code, password, or other security feature in order to access your phone?

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK IF PHONE REQUIRES BYPASS CODE (HABITS8=1):

HABITS9 What kind of security feature do you use to access your phone? Is it **[READ]**

1 A PIN CODE containing only numbers

2 A PASSWORD containing numbers, letters, or symbols

3 A pattern of dots you connect with your finger

4 A thumbprint, OR

5 Some other kind of screen lock I haven’t mentioned yet? **(SPECIFY)**

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK IF SMARTPHONE OWNER (SMART1=1):

HABITS10 Thinking about the APPS on your smartphone, how frequently do you update them? Do you set them to update automatically, do you update them yourself as soon as you are notified that there is a new version available, do you update them yourself whenever it’s convenient, or do you never update your apps?

1 Set them to update automatically

2 Update them yourself as soon as a new version is available

3 Update them yourself whenever it is convenient

4 Never install app updates

5 **(VOL.)** Different settings for different apps

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK IF SMARTPHONE OWNER (SMART1=1):

HABITS11 And thinking about the OPERATING SYSTEM on your smartphone, how frequently do you update it? Do you usually update it as soon as you are notified that a new version is available, do you update it whenever it’s convenient, or do you never update your smartphone operating system?

1 Update as soon as new version is available

2 Wait until it is convenient

3 Never update operating system

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK IF SMARTPHONE OWNER (SMART1=1):

HABITS12 Have you installed any virus protection apps on your smartphone, or not?

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

END TIMING MODULE

START TIMING MODULE

**[READ TO ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):]** On a different subject...

ASK ALL INTERNET USERS (EMINUSE=1 OR INTMOB=1):

WIFI1 Do you ever access public WiFi in places such as airports, cafes, hotels or libraries?

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK IF EVER ACCESS PUBLIC WIFI (WIFI1=1):

WIFI2 Do you ever **[INSERT ITEMS; RANDOMIZE]** while connected to public WiFi, or not?

a. Make online purchases

b. Do online banking or conduct other financial transactions

ASK ITEM c IF SOCIAL MEDIA USER (SNSINT2=1):

c. Use social media

d. Use email

CATEGORIES

1 Yes

2 No

3 **(VOL.)** Not applicable

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

END TIMING MODULE

Cyber policy

START TIMING MODULE

**[READ TO ALL:]** Next...

ASK ALL:

POLICY1 Many technology services use encryption of their customers’ data and communications. Encryption prevents other people from accessing users’ data without their permission, but can also prevent government law enforcement agencies from accessing that data during criminal investigations. Which one of the following statements comes closer to your view, even if neither is exactly right? **[READ AND RANDOMIZE]**

1 Technology companies should be able to use encryption technology that is unbreakable, even to law enforcement, OR

2 The government should be able to access encrypted communications when investigating crimes?

3 **(VOL.)** It depends

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

POLICY2a How likely do you think it is that in the next five years, the United States will experience a significant cyberattack on our public infrastructure, such as our air traffic control system or power grid? Do you think this will definitely happen, probably happen, probably NOT happen, or definitely NOT happen in the next five years?

1 Definitely happen

2 Probably happen

3 Probably NOT happen

4 Definitely NOT happen

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

POLICY2b How likely do you think it is that in the next five years, the United States will experience a significant cyberattack on the banking and financial system? Do you think this will definitely happen, probably happen, probably NOT happen, or definitely NOT happen in the next five years?

1 Definitely happen

2 Probably happen

3 Probably NOT happen

4 Definitely NOT happen

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

POLICY3 How well-prepared do you think the U.S. government is to prevent cyberattacks on our public infrastructure? Is it **[READ]**

1 Very prepared

2 Somewhat prepared

3 Not too prepared, OR

4 Not at all prepared?

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

POLICY4 How well-prepared do you think the U.S. government is to prevent cyberattacks on government agencies? Is it **[READ]**

1 Very prepared

2 Somewhat prepared

3 Not too prepared, OR

4 Not at all prepared?

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

POLICY5 How well-prepared do you think U.S. BUSINESSES are to prevent cyberattacks on their own systems? Are they **[READ]**

1 Very prepared

2 Somewhat prepared

3 Not too prepared, OR

4 Not at all prepared?

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

POLICY6 Thinking about some recent instances of cyberattacks, have you heard anything about **[INSERT ITEMS; RANDOMIZE]**, or is this not something you have heard of? **[IF YES, ASK:** Have you heard a lot about this, or a little about it?**]**

Next, have you heard anything about...**[INSERT NEXT ITEM]**? **[IF YES, ASK:** Have you heard a lot about this, or a little about it?**]**

a. The publication of company emails at the Sony Corporation

b. The exposure of government security clearance information at the Office of Personnel Management

c. The exposure of credit card data of customers who shopped at Target stores

d. The disruption of the power grid in Ukraine

e. The publishing of the identities of AshleyMadison.com customers

CATEGORIES

1 Yes, have heard a lot

2 Yes, have heard a little

3 No, have not heard of this

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

END TIMING MODULE

START TIMING MODULE

**[READ TO ALL:]** Now, just a few questions for statistical purposes only.

ASK ALL:

SEX **RECORD RESPONDENT SEX [DO NOT ASK]**

1 Male

2 Female

ASK ALL:

AGE What is your age?

\_\_\_\_ years **[RECORD EXACT AGE 18-96]**

97 97 or older

98 Don't know

99 Refused

ASK ALL:

EDUC2 What is the highest level of school you have completed or the highest degree you have received? **[DO NOT READ] [INTERVIEWER NOTE: Enter code 3-HS grad if R completed training that did NOT count toward a degree]**

1 Less than high school (Grades 1-8 or no formal schooling)

2 High school incomplete (Grades 9-11 or Grade 12 with NO diploma)

3 High school graduate (Grade 12 with diploma or GED certificate)

4 Some college, no degree (includes some community college)

5 Two year associate degree from a college or university

6 Four year college or university degree/Bachelor’s degree (e.g., BS, BA, AB)

7 Some postgraduate or professional schooling, no postgraduate degree (e.g. some graduate school)

8 Postgraduate or professional degree, including master’s, doctorate, medical or law degree (e.g., MA, MS, PhD, MD, JD)

98 Don’t know

99 Refused

**[MAKE FULL NOTE AVAILABLE FOR INTERVIEWERS:** Enter code 3-HS graduate if R completed vocational, business, technical, or training courses after high school that did NOT count toward an associate degree from a college, community college or university (e.g., training for a certificate or an apprenticeship)**]**

ASK ALL:

HISP Are you of Hispanic, Latino, or Spanish origin, such as Mexican, Puerto Rican or Cuban? {QID:hisp4} {first asked in Educational Ecosystem 2015}

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

RACE Which of the following describes your race? You can select as many as apply. White, Black or African American, Asian or Asian American or some other race. **[RECORD UP TO FOUR IN ORDER MENTIONED BUT DO NOT PROBE FOR ADDITIONAL]** **[IF R VOLS MIXED BIRACIAL, PROBE ONCE:** What race or races is that?**]** {QID:race3} {first asked in Educational Ecosystem 2015}

1 White (e.g., Caucasian, European, Irish, Italian, Arab, Middle Eastern)

2 Black or African-American (e.g., Negro, Kenyan, Nigerian, Haitian)

3 Asian or Asian-American (e.g., Asian Indian, Chinese, Filipino, Vietnamese or other Asian origin groups)

4 Some other race **(SPECIFY)** **[IF NEEDED:** What race or races is that?**]**

5 **(VOL.)** Native American/American Indian/Alaska Native

6 **(VOL.)** Pacific Islander/Native Hawaiian

7 **(VOL.)** Hispanic/Latino (e.g., Mexican, Puerto Rican, Cuban)

8 **(VOL.)** Don't know

9 **(VOL.)** Refused (e.g., non-race answers like American, Human, purple)

ASK IF HISPANIC (HISP=1 OR RACE=7):

BIRTH\_HISP Were you born in the United States, on the island of Puerto Rico, or in another country? {QID:birth\_hisp2} {first asked with this modified filter in Educational Ecosystem 2015}

1 U.S.

2 Puerto Rico

3 Another country

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

MARITAL Are you currently married, living with a partner, divorced, separated, widowed, or have you never been married? **[IF R SAYS “SINGLE” PROBE TO DETERMINE APPROPRIATE CATEGORY]**

1 Married

2 Living with a partner

3 Divorced

4 Separated

5 Widowed

6 Never been married

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

PAR Are you the parent or guardian of any children under age 18 now living in your household?

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

EMPLNW3 Are you now employed full-time, part-time, or are you not employed for pay? {Educational Ecosystem 2015}

1 Employed full-time

2 Employed part-time

3 Not employed for pay

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL

PARTY In politics TODAY, do you consider yourself a Republican, Democrat, or independent?

1 Republican

2 Democrat

3 Independent

4 **(VOL.)** No preference

5 **(VOL.)** Other party

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK IF INDEP/NO PREF/OTHER/DK/REF (PARTY=3,4,5,8,9):

PARTYLN As of today, do you lean more to the Republican Party or more to the Democratic Party?

1 Republican

2 Democrat

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL

IDEO In general, would you describe your political views as... **[READ]**

1 Very conservative

2 Conservative

3 Moderate

4 Liberal, OR

5 Very liberal?

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL:

INC Last year -- that is in 2015 -- what was your total family income from all sources, before taxes? Just stop me when I get to the right category... **[READ]** {Master INC2}

1 Less than $10,000

2 10 to under $20,000

3 20 to under $30,000

4 30 to under $40,000

5 40 to under $50,000

6 50 to under $75,000

7 75 to under $100,000

8 100 to under $150,000, OR

9 $150,000 or more?

98 **(VOL.)** Don't know

99 **(VOL.)** Refused

ASK ALL:

HH1 How many people, including yourself, live in your household?

**INTERVIEWER NOTE: HOUSEHOLD MEMBERS INCLUDE PEOPLE WHO THINK OF THIS HOUSEHOLD AS THEIR PRIMARY PLACE OF RESIDENCE, INCLUDING THOSE WHO ARE TEMPORARILY AWAY ON BUSINESS, VACATION, IN A HOSPITAL, OR AWAY AT SCHOOL. THIS INCLUDES INFANTS, CHILDREN AND ADULTS.** {QID:hh1} {first asked in Educational Ecosystem 2015}

\_\_\_ **[ENTER EXACT NUMBER 1-7]**

8 8 or more

98 **(VOL.)** Don't know

99 **(VOL.)** Refused

ASK IF MORE THAN ONE PERSON IN HH (HH1>1):

HH3 How many, including yourself, are adults, age 18 and older? {QID:hh3} {first asked in Educational Ecosystem 2015}

\_\_\_ **[ENTER EXACT NUMBER 1-7]**

8 8 or more

98 **(VOL.)** Don't know

99 **(VOL.)** Refused

**[PROGRAMMER: HH3 SHOULD NOT EXCEED HH1 RESPONSE]**

END TIMING MODULE

START TIMING MODULE

**[READ IF (DEVICE1a=2,8,9 AND HH1>1) OR SAMPLE=2:]** Thinking about your telephone use...

ASK IF NO CELL PHONE AND MULTI-PERSON HOUSEHOLD (DEVICE1a=2,8,9 AND HH1>1)

QL1a Does anyone in your household have a working cell phone? {PIAL trend; QL1HH}

1 Yes

2 No

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

ASK ALL CELL PHONE SAMPLE (SAMPLE=2):

QC1 Is there at least one telephone INSIDE your home that is currently working and is not a cell phone?

1 Yes, home telephone

2 No home telephone

8 **(VOL.)** Don't know

9 **(VOL.)** Refused

END TIMING MODULE

START TIMING MODULE

ASK ALL:

RZIPCODE What is your zip code? **[INTERVIEWER NOTE: Must VERIFY the zip code given before moving on]**

**[IF DK/REFUSED, PROBE ONCE:** This question helps us to accurately determine what part of the country people who complete the survey live in and is used only for classification purposes. You cannot be contacted based on this information. Can you please tell me your ZIP code?**]**

\_\_\_\_\_ **[ENTER 5-DIGIT ZIPCODE – VERIFY] [PROGRAMMER: HIGHLIGHT THE WORD “VERIFY”]**

99999 Don’t know/Refused

END TIMING MODULE

START TIMING MODULE

ASK CELL PHONE SAMPLE ONLY:

MONEY5 That’s the end of the interview. If you would like to be reimbursed for your cell phone minutes, we can send you $5. I will need your full name and a mailing address where we can send you the money.

**[INTERVIEWER NOTE:** If R does not want to give full name, explain we only need it to send the $5 out to them personally.**]**

1 **[ENTER FULL NAME]** – INTERVIEWER: PLEASE **VERIFY** SPELLING

2 **[ENTER MAILING ADDRESS]**

3 **[CITY]** – INTERVIEWER: PLEASE **VERIFY** SPELLING

4 **[STATE]**

5 **[CONFIRM ZIP CODE]**

9 Respondent does not want the money **(VOL.)**

END TIMING MODULE

START TIMING MODULE

**THANK RESPONDENT:** Thank you very much for your time. This survey is being conducted by the Pew Research Center, which will be issuing a report on the results of this survey on their website, pewresearch dot ORG, in the coming weeks.

**THANK YOU** again for your help! Have a nice (day/evening).

END TIMING MODULE

**INTERVIEWER: I HEREBY ATTEST THAT THIS IS A TRUE AND HONEST INTERVIEW.**

INTERVIEWER GENDER:

ISEX {QID:isex}

1 Male

2 Female

INTERVIEWER RACE/ETHNICITY:

IHISP1 Are you, yourself, of Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Spanish background? {QID:ihisp1}

1 Yes

2 No

9 Don't know/Refused **(VOL.)**

IRACE1 Which of the following describes your race? You can select as many as apply. **[READ LIST; RECORD UP TO FOUR RESPONSES IN ORDER MENTIONED]** {QID:irace1}

1 White

2 Black or African-American

3 Asian or Asian-American

4 Or some other race

9 Don't know/Refused **(VOL.)**

**[PLEASE MAKE THE FOLLOWING TEXT AVAILABLE TO INTERVIEWERS ANYTIME A RESPONDENT ASKS ABOUT THE NATURE OF THE PEW RESEARCH CENTER:]**

The Pew Research Center is an independent nonpartisan public opinion research organization that studies attitudes toward politics, the press and issues facing the nation. The Center has no connection to the government, political parties, or any campaigns. Reports about its surveys are made available free of charge on their website pewresearch dot ORG.